The Federal Communications Commission (FCC) is the federal agency responsible for regulating your telephone services. Go to its website, www.fcc.gov, and check the number your modem is dialing. If the number is restricted to local calls, if that is not possible, watch out for any program that allows your modem to redial to the Internet without your direction. Cancel the connection, and download a newer or different program from the Internet. Go to its website, www.fcc.gov, and check the number your modem is dialing. If the number is restricted to local calls, if that is not possible, watch out for any program that allows your modem to redial to the Internet without your knowledge or authorization. You will then receive a large international phone bill.

The Internet is not restricted to local calls. It can trick people into dialing international phone numbers. This is called "cramming." If you think you have been billed for international calls, you can file a complaint by email: cram@answering.com. If you are not a customer of a local telephone company, go to its website, www.fcc.gov, and check the number your modem is dialing. If the number is restricted to local calls, if that is not possible, watch out for any program that allows your modem to redial to the Internet without your knowledge or authorization. You will then receive a large international phone bill. If you use a dial-up modem to connect to the Internet, and download a newer or different program from the Internet, it may dial up your modem and then connect it to the Internet without your knowledge or authorization. You will then receive a large international phone bill.